



Contact Us At: 1-800-806-4709
or 916-381-6886

Claim Form

Date: _____

Please email completed form and pictures of damaged merchandise to claims@seasonalabode.com

Sold to	
Customer #:	_____
Invoice #:	_____
Company Name:	_____
Contact Name:	_____
Phone #:	_____

ALL CLAIMS MUST BE REPORTED WITHIN 7 DAYS

We apologize for any issues with your shipment. Your help in completing this form is appreciated. Please keep damaged merchandise in original box until further notice. Any merchandise hold for more than 10 days can be disposed.

All Returns require an authorization #

Return Product Address

Seasonal Abode DBA DCI
550 N Pioneer Ave Ste 200
Woodland, CA 95776

RA# _____

Product Number	Describe Issue	Qty Claimed	Action	Issue	Issue
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		A Damage
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		B Defective
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		C Wrong Item Sent
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		D Missing
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		E Poor Quality
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		F Dissatisfied
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		G Did Not Order
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		H Past Cancel Date
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		I Broken
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		
			<input type="checkbox"/> Credit <input type="checkbox"/> Replace		

Other notes: _____

of Boxes Received : _____

Is Outer Box Damaged? Yes No

Was The Shrink Wrap Intact? : Yes No

(Truck Shipment only)

Our claims department will try to resolve problems related to your order within 5 to 10 business days. Any merchandise that you would like to return due to an issue non related to Seasonal Abode or shipping company, will need to have an authorization number and will need to be sent back at customer's own expense.

When emailing pictures to claims@seasonalabode.com, please provide proper information for our team to identify pictures matching your claim, missing information will delay claim process.

Please call 1 800-806-4709, if you would like to talk to one of our representatives in regards to your shipment, if further assistance is needed.