

Contact Us At: 1-800-806-4709
 or 916-381-6886

Claim Form

Date: _____

Please email any pictures from damage to dciclaims@gmail.com

| Sold to | |
|---------------|--|
| Customer #: | |
| Invoice #: | |
| Company Name: | |
| Contact Name: | |
| Phone #: | |

ALL CLAIMS MUST BE REPORTED WITHIN 7 DAYS

We apologize for any issues with your shipment. Your help in completing this form is appreciated. Please keep damaged merchandise in original box until further notice. Any merchandise hold for more than 10 days can be disposed.

All Returns require an authorization #

Return Product Address

DESIGNS COMBINED INC
 8351 UMBRIA AVE
 SACRAMENTO, CA 95828

RA# _____

| Product Number | Description | Qty Claimed | Action | Issue | Issue |
|----------------|-------------|-------------|--|-------|--------------------|
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | A Damage |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | B Defective |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | C Wrong Item Sent |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | D Missing |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | E Poor Quality |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | F Dissatisfied |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | G Did Not Order |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | H Past Cancel Date |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | I Other |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | |
| | | | <input type="checkbox"/> Credit <input type="checkbox"/> Replace | | |

Describe Issue: _____

of Boxes Received : _____
 Is Outer Box Damaged? Yes No
 Was The Shrink Wrap Intact? : Yes No
 (Truck Shipment only)

Our claims department will try to resolve problems related to your order within 5 to 10 business days. Any merchandise that you would like to return due to an issue non related to Designs Combined Inc. or shipping company, will need to have an authorization number and will need to be sent back at customer's own expense.

When emailing pictures to dciclaims@gmail.com, please provide proper information for our team to identify pictures matching your claim, missing information will delay claim process.

Please call 1 800-806-4709, if you would like to talk to one of our representatives in regards to your shipment, if further assistance is needed.