

Terms & Conditions

Wholesale Trade Only

Designs Combined Inc (DCI) will require all accounts to provide a copy of their retail sales permit or business license.

Minimum Order

We do not have minimum orders, only item minimums. Please order in incremental minimum units. All items under minimum quantity will be adjusted.

Prices

Prices shown are FOB Sacramento, California. Prices are subject to change without prior notice.

Terms Of Sales

Visa, MasterCard, American Express and Discover and prepayment are acceptable forms of payment for first time orders. DCI does not accept C.O.D.

Credit card information is required for each new order entry and will be processed for each order and any related backorders. Net 30 terms can be applied upon credit approval. Please provide a credit sheet including trade references that can be processed through Lyons Credit Services. Once approved, the account will be noted as N30 for future orders. DCI reserves the right to revoke the terms if not adhere to by the customer.

Shipping

Default shipment method is UPS Ground. Orders larger in size/weight will be delivered via common carrier. Additionally, if an order includes oversized items that ship by truck only, the order will be ship via common carrier and will not be released until total value exceeds \$500.

Late Payment

A 2% per month late charge is imposed on all past due invoices and \$25.00 will be charged for all returned checks. Accounts 45 days past due will be turned to legal collection agency. The total amount to be claimed will be: the original invoice amount, \$25.00 processing fee, 2% interest per month (accumulated from the date balance due), and all collection charges.

Back Orders

It is our goal to ship all orders complete. If an item is backordered it will be shipped when available. Backorders will also add automatically to subsequent orders if necessary. Please notify us if you have a "no backorder policy".

Cancellation

Orders and backorders will be filled as product is available unless a cancellation date is noted. Cancellation should be requested at least 7 to 10 days before requested ship date, submitted via email or fax.

Claims and Returns

All claims must be reported within 7 days of receiving your shipment. Any visible damage to boxes or pallets must be noted on the delivery receipt. Any concealed damage (not factory flaw) noted with opening shipment must be reported directly to carrier as well as to DCI. Digital photographs will be required in most cases to process claims. All returns must be marked with a return authorization number (RA no) provided by DCI. Only one credit memo per invoice will be allowed. Priced or shopworn merchandise is not returnable.

Returns not due to damages or defects are subject to a 20% restocking fee as well as freight both ways. The replacement, discount or credit for a damaged item will be at discretion of DCI.

Questions or Inquiries

Please contact us toll-free at 1-800-806-4709. Office hours are Monday-Friday, 8:30 am to 5:30 pm PST. Thanks again for choosing DCI. We look forward to working with you.

Venue

Sales and like transactions, including collection of amounts due, shall be governed by the substantive law of the State of California. By placing an order or accepting goods, you agree that the service of process may be made in accordance with the rules of the courts of the State of California.

* Due to the nature of handcrafted items, sizes and color may vary slightly.